

## Losses Reported By CIC and its Subsidiary Crown Corporations

During the Period

January 1, 2013 - March 31, 2013

Date of Occurrence	Entity	Description	Amount	Action Taken	Corrective Measures
<p>August 2011 to January 16, 2013</p> <p>(Incidents identified in January 2013)</p>	SaskTel	<p>One SaskTel employee participated in acts of theft/fraud as follows:</p> <ul style="list-style-type: none"> <li>• Applied unauthorized credits to their own SaskTel Mobility Account (August 2011 to December 2012)</li> <li>• Theft of cash from a cash drawer (December 28, 2012)</li> <li>• Applied fraudulent refund credits to their own Debit Card Account (October 2012 through January 2013)</li> </ul>	\$17,565.76	<p>The theft/fraud events identified were reported to the police.</p> <p>The employee was terminated.</p> <p>SaskTel is taking civil action against the employee.</p> <p>Civil judgment in the amount of \$17,967 (includes court and service costs) has been obtained and is being enforced.</p>	<p>SaskTel has engaged an external firm (MNP) to conduct a review of financial and process controls related to retail point of sale system activity.</p> <p>The MNP report will be presented to SaskTel in Q2, 2013 and management will implement recommendations as deemed appropriate.</p>
<p>Incidents identified in January 2013</p>	SaskTel	<p>One SaskTel employee participated in acts of theft/fraud as follows:</p> <ul style="list-style-type: none"> <li>• Applied fraudulent promotional credits to the account of a friend (September &amp; December 2012)</li> <li>• Applied fraudulent/premature device upgrades for a friend (September 2012)</li> </ul>	\$800.00	<p>The theft/fraud events identified were reported to the police.</p> <p>The employee was terminated.</p> <p>The employee paid SaskTel \$800 compensation.</p>	<p>SaskTel management has initiated an internal review of financial and process controls related to adjustments and other credit activities to customer accounts.</p> <p>This review will be completed in Q2, 2013 and if required, changes implemented.</p>

**Losses Reported By CIC and its Subsidiary Crown Corporations**

**During the Period**

**January 1, 2013 - March 31, 2013**

<b>Date of Occurrence</b>	<b>Entity</b>	<b>Description</b>	<b>Amount</b>	<b>Action Taken</b>	<b>Corrective Measures</b>
July 2012 (identified as internal March 5, 2013)	SGI	A customer's claim cheque was deposited into the account of an employee of the Prince Albert Claims Centre. The employee subsequently resigned for other reasons.	\$2,800.00	Incident reported to police. Police investigation resulted in one charge laid against the former employee.	Cheque handling controls have been strengthened in the branch.
July 21, 2011 to March 31, 2013	SaskPower	An employee submitted fraudulent claims to the extended health care plan administrator.	\$1,402.56	The employee was terminated.	The extended health care plan administrator employs a program designed to assist in the prevention, detection and investigation of insurance fraud.