

HealthLine Fact Sheet

- ❖ HealthLine is Saskatchewan's toll-free health information telephone line.
- ❖ Callers can reach HealthLine by dialling 1-877-800-0002. TTY access is available at 1-888-425-4444, for callers with hearing or speech difficulties. Forgot the number? Check the spine of your telephone book.
- ❖ Callers to HealthLine receive confidential health information and advice over the telephone from Registered Nurses.
- ❖ Callers may decide to treat their symptoms at home, go to a clinic, visit an emergency room or make an appointment with their doctor.
- ❖ Popular topics include:
 - insect bites and bee stings
 - abdominal pain
 - pregnancy
 - paediatric rashes and fevers
 - frost bite
 - head lice
 - cough and colds
- ❖ HealthLine also provides access to 24-hour mental health and addictions support. Specially trained Social Workers and Registered Psychiatric Nurses provide these services.
- ❖ HealthLine Online (www.healthlineonline.ca) is the website complement to the telephone service. The website provides basic health information in everyday language. HealthLine Online is easy to navigate and information on the website is evidence-based and medically approved.
- ❖ HealthLine does not replace the advice of your physician, eliminate the need for regular check-ups, or provide a doctor's diagnosis. HealthLine staff do not provide prescriptions. HealthLine is not for emergencies. If you have a medical emergency, call 9-1-1.