

**Losses Reported By CIC and its Subsidiary Crown Corporations During the Period January 1, 2008 – March 31, 2008**

<b>Date of Occurrence</b>	<b>Entity</b>	<b>Description</b>	<b>Amount</b>	<b>Action Taken</b>	<b>Corrective Measures</b>
4 <sup>th</sup> Qtr. 2007 & 1st Qtr. 2008	SaskTel	One of DirectWest Canada's sales representatives in Calgary confessed to writing fraudulent customer contracts in order to receive sales commissions.	\$23,955	The incident was reported to the police and employment has been terminated. Legal counsel has been engaged to attempt to recover the commissions paid.	DirectWest Canada has implemented a system whereby head office sends a letter to each customer who purchases advertising, within 10 days of the purchase. This accomplishes the following: <ul style="list-style-type: none"> <li>- Ensures that customers receive notice of their purchase. If they have not purchased advertising, they would likely question the letter and call head office to express their concern.</li> <li>- Eliminates the sales reps from the process because they would not have access to the letters being sent by head office.</li> </ul>
January 31, 2008	SGI	A Salvage employee took parts for personal use without paying for them. As well, the individual did not pay shipping on parts ordered for personal use.	\$568 (\$389 has been recovered)	The employee was terminated. Incident has been reported to the police.	Controls over shipping were strengthened. Policies on personal use of parts were reinforced with staff.