



PASSENGER SECURITY

To protect our current and future passengers, STC will not publically release all of its security measures. Only visible measures and procedures will be announced.

CURRENT PASSENGER SECURITY PRACTICES

STC has a number of existing security measures in place.

STC Operated Terminals (Regina, Saskatoon, and Prince Albert)

- All are equipped with video surveillance cameras.
- Regina and Saskatoon have security guard presence at various times throughout the day.
- All have secured passenger loading areas.

On-bus Security

- All buses are equipped with phones.
- 30% of buses are equipped with interior security cameras.
- Coaches have engines which can be disabled from the exterior.

Other

- Drivers receive training in defusing hostility in the workplace.
- STC has a zero tolerance policy for alcohol and drugs and reserves the right to refuse service.
- Drivers are trained in emergency procedures.

STC DRIVERS

For decades, STC drivers have had a well deserved reputation for safe, reliable and courteous passenger service. Passengers have relied on the professionalism of their drivers to ensure their safety. Whether it is providing safe passage through difficult road conditions, prohibiting items not permitted into the passenger compartment, or handling unusual situations, STC drivers have had an impeccable safety record.

STC will continue to rely on the professionalism of its drivers as the primary means of ensuring safety on the bus. STC will equip drivers with additional tools that will allow them to better carry out their primary role.

NEW VISIBLE MEASURES AND PROCEDURES

Conditions of Carriage

Drivers have the explicit authority to restrict carry-on baggage and inspect passengers and their carry-on luggage, at their discretion, at all STC stops across the province.

Passengers are encouraged to keep carry-on baggage to a minimum and to stow most baggage in the lower baggage compartment.

As a condition of carriage, STC reserves the right:

- (1) to conduct a search of all passengers, baggage, and cargo for any substance, material, or article of a kind or quality that is likely to be disagreeable to or dangerous to passengers or is likely to expose passengers, baggage, or cargo to risk, loss or damage: and
- (2) to refuse to accept for transportation any such substance, material, or article: or
- (3) to require any such substance, material, or article to be placed in the lower baggage compartment as a condition of transport.

No person is obligated to permit a search of their person, baggage, or cargo to be carried out if they choose not to board or to have their baggage or cargo placed on the bus.

All baggage stowed in the lower baggage compartments of the bus will not be accessible until arrival at final destination.

Passengers must agree to these terms as a condition for riding with STC.

Security Personnel

STC currently has security personnel at various times throughout the day at its busiest terminals. These personnel are available to assist drivers with loading inspections as required.

Global Positioning Devices

All buses will be equipped with global positioning devices and emergency alert capabilities. With the push of a button, the police or other assistance can be dispatched to the precise location of a bus.

Surveillance Cameras

All coaches will be equipped with interior and exterior cameras.

Training for Drivers

All drivers will continue to be provided with training to enhance skills in identifying possible risks, defusing potential hostile situations and self-defense.

Interior Lighting and Mirrors

All coaches will be equipped with additional lighting in the aisles, and larger rear view mirrors. This will provide the drivers with a better view of the passenger area, especially at night.

Plexi-Glass Shields

Larger plexi-glass shields will be installed around the driver compartment. This will afford physical protection for the drivers and allow them more time to safely stop the bus if required.

TIMEFRAME

Implementation of all measures and equipment installations has commenced and will be completed in the first quarter of 2009.

COMMITMENT TO PASSENGER SAFETY

STC is a provincial coach company which provides safe, affordable and accessible bus passenger and freight service to 282 Saskatchewan Communities.

The Company will continue to monitor industry practices for possible application to STC security procedures in the future.

