

# COVID-19 Immunization: Patient Booking System

**Beginning March 11:**



**Saskatchewan  
Residents Ages 85+**



**Call 1-833-Sask-Vax  
(1-833-727-5829)**



**or online**

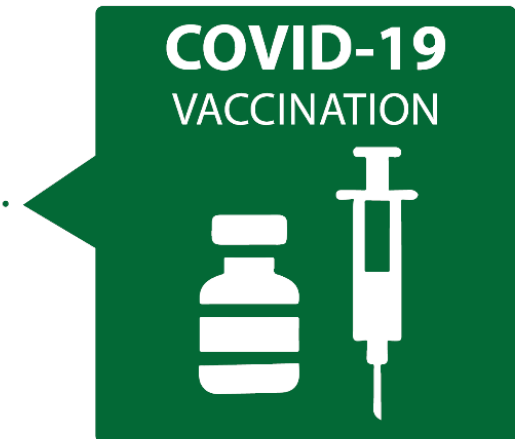
***[saskatchewan.ca/COVID19-vaccine](https://saskatchewan.ca/COVID19-vaccine)***

# Immunization Campaign Goals

- Protect those most vulnerable
- Minimize serious illness & death
- Protect health care capacity
- Minimize spread of COVID-19
- Immunize as many people, as quickly as possible

***Speed matters.*** Every day counts to save lives and reduce the overall impact of COVID-19.

FASTER.  
SMARTER.  
SAFE.



# SHA Patient Booking System

## Benefits:

- Simple, fast and easy to use.
- Improves scheduling & reduces delays
- No long lineups, reducing COVID risks
- Choice of online or telephone booking
- Enable support persons to assist with bookings
- Future opportunity to expand booking system to other services.



# SHA Patient Booking System - Online

## ***It only takes a few minutes.***

- Access from [saskatchewan.ca/covid19-vaccine](https://saskatchewan.ca/covid19-vaccine)
- Can cancel or edit your appointment in the same place.
- Desktop and mobile-friendly
- Notifications by email/text
  - Initial notification of appointment details
  - 24 hour reminder before appointment
- Built with privacy and security top of mind

***The online patient booking system is the fastest way to get your appointment and is available 24/7.***



***All appointments available will be shown online.***

***The phone line will not have access to more appointments!***

# SHA Patient Booking System - Phone

## **1-833-SASK-VAX** (1-833-727-5829)

- Option for individuals without a health card or requiring an extra level of support
- Open 8 am to 11 pm 7 days per week
- Capacity for 6,000 bookings per day
- Accessed through a separate phone number to avoid confusion with 911 and protect clinical services attached to HealthLine 811

*Wherever possible, use the online system to ensure those who need phone support can access it seamlessly*

# Rollout of SHA Booking System

***Starting March 11, only those 85 years of age and older are eligible to book***

- Starting with smaller subset of eligible population will align demand with vaccine availability and support seamless access to those in age groups at highest risk
- Access to booking will open to additional ages sequentially in descending order to fill appointments.
- The size of the age group may vary, depending on the population in each age group and the availability of vaccine.
- The speed of progression through ages is dependent on vaccine supply.

# How Do I Know When It's My Turn?

- Public communication will occur each time age group access is expanded.
  - A Public Service Advisory will be issued as each new age group becomes eligible to book their appointments online or on the phone
  - Updates will be included in the Government's daily COVID news release and Gov't/SHA social media channels.
  - Go to [Saskatchewan.ca/covid19-vaccine](https://saskatchewan.ca/covid19-vaccine) to check current age group eligible and to book appointments when available.
- Once you become eligible, you are always eligible.
- Once the online booking system is operational, we will be phasing out the existing process of direct phone-calls to eligible individuals.
- As vaccine supplies increase, additional options will be available to the public:
  - Drive-thru and walk-up;
  - Mobile clinics; and
  - Pharmacies;
- Our focus at this time is still on immunizing our highest risk populations. Phase two will begin in April, when we expect our vaccine supply to become more stable.

# Important Things to Remember

## ***Don't call unless you are eligible!***

- A high volume of ineligible residents seeking appointments will stress critical infrastructure & could lead to delays for everyone.
- The phone line is for booking eligible clients only.
- Clinics that patients see in the booking tool are limited by appointment availability which is based on vaccine supply.
  - Clinics in the booking tool do not include the full scope of clinics/delivery sites we will have open during Phase 2
- This does not include ages 60-64 eligible for Astra Zeneca (AZ)
  - Details for AZ process are being released separately



# Key Messages: Faster. Smarter. Safe.

- We have made great progress in protecting our most vulnerable and at-risk.
- Speed matters. That is why we need to continually get faster and smarter.
- The SHA Patient Booking System is simple and easy to use. It only takes a few minutes.
- SHA is well on its way to being ready for phase two, when immunization will open to the general public.



*LTC Resident Jimmy Favel receives his COVID-19 vaccination with his granddaughter Brittany who is an RN in Ile-a-la-Crosse Long Term Care*

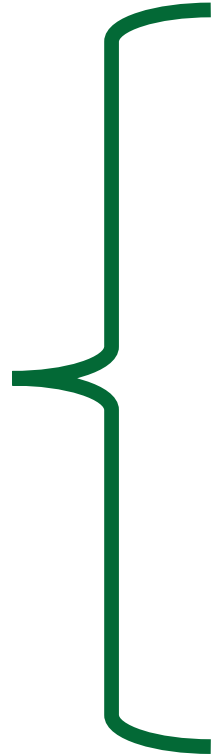
**Link to Video Demonstration  
OR  
Live Demonstration**

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