



Drive-Thru COVID-19 Testing Sites Q&A

Questions and Answers

Q: What will the testing process look like at the drive-thru sites?

A:

In Saskatoon:

People wishing to be tested at the drive-thru testing sites will, when their turn comes, be directed to drive into the Test Area. A staff member will greet you, ask you for your health card, and will ask you some general questions. The staff will enter your information into our registration system and print the appropriate forms. You will either be directed to move up the line or may be asked to park in a designated location. A different staff member will then come to your window and explain the test to you, and will do the swab. You will then be free to leave.

In Regina:

When it is your turn, you will be greeted by an attendant who will direct you into a numbered lane. You will be asked to shut off your vehicle, and a team member will ask you for your health card and other demographic information. This information is required for registration and the lab requisition/labels. A different staff member will then come to your window and explain the test to you, and complete the swab in your vehicle. If your vehicle is too high or the windows do not roll down, you may be asked to step out of your vehicle and sit on a chair to complete the swab. You will then be free to leave.

In Yorkton:

When it is your turn, the entrance door will go up and you will be greeted by an attendant. There will be 2-3 cars allowed in the drive-thru at a time. You will be asked to shut off your vehicle, and a team member will ask you to have your health card and other demographic information ready. This information is required for registration and the lab requisition/labels. A different staff member will then come to your window explain the test to you, complete the lab requisition and complete the swab in your vehicle. If your vehicle is too high or the windows do not roll down, you may be asked to step out of your vehicle and sit on a chair to complete the swab. You will then be free to leave through the exit.

Q: Why are these options only available in Regina, Saskatoon and Yorkton? Any plans to set up a drive-thru site anywhere else?

A: Regina and Saskatoon currently have the highest demand for testing so it made sense to expand our testing offerings in these cities. Other locations around the province also have pop-up or mobile testing capabilities.

Q: Other cities had these drive-thru sites open months ago...what took the SHA so long?



A: Our testing and assessment centres were set up for operation based on the demand for COVID-testing. With the end of summer holidays and the return to school, we are anticipating an increased demand for COVID-testing and we are hoping that a drive-thru option that does not require a referral or an appointment time will help ease some waits people may be experiencing in accessing testing referrals.

Q: Do you know how long people will have to wait at these drive-thrus?

A: At this moment, we don't know long people will have to wait. It may take some time to create a smooth transition as this is a new process for us but we hope to make it as seamless as possible.

Q: Can more than one person in a car get tested? Can a family of 4 or 5 have everyone tested at the same time?

A: Yes. Everyone in the vehicle needs to have a valid Saskatchewan Health Card. However, we ask that members of one family come in one vehicle - to ensure privacy and safety.

Q: How will these sites work during the colder fall and winter months?

A: The locations we have selected have indoor drive-thrus. No testing will be done outside.

Q: Will you need a referral to get tested at these drive-thru sites?

A: No. However, you do need a valid Saskatchewan Health Card. And we recommend that you wear a mask; a non-medical mask is fine.