

MEMO

DATE: 4/27/2020

TO: Physicians, Assessment Site Leaders, Testing Sites, SHA 811, Registration Services, SHA Quality and Safety – Employee Health

FROM: SHA Laboratory Medicine - Quality Safety Logistics

RE: Update to Laboratory Patient Result Reporting

Laboratory Medicine is working to expand the volume of COVID testing provincially. This means that more laboratory sites throughout the province are bringing testing methodologies online, each connected to one of our current 13 instances of laboratory information software. In order to provide consistent result reporting regardless of where samples are tested, we have aligned all software instances to be able to send reports anywhere needed.

What does this mean to you?

In order to direct the patient result reports we need you to follow the attached standard work for filling out a requisition. When reports need to be directed back to a Public Health location and/or an Employee Health (OH&S) location the laboratory needs to have that information provided as a 'copy to' on the requisition using the names provided in the attached standard work appendix. Directing reports back to the Assessment Centres or Testing Centres will work in the same manner.

Registration as our Partner

The Laboratory Information Systems (LIS) Team has worked with Registration to have patients registered prior to samples arriving in the laboratory for testing. Incomplete information on the requisitions has been a big challenge in having results returned to the proper physician, location, and in patient identification. With our registration partners entering the assessment sites, this is opportunity to get complete information from the patient for items such as full physician name and HSN number. This should allow for all patient results to successfully reach the eHealth Viewer, and for the information necessary to get results back to physicians without delay.

A visual of the information flow has been included for further understanding.

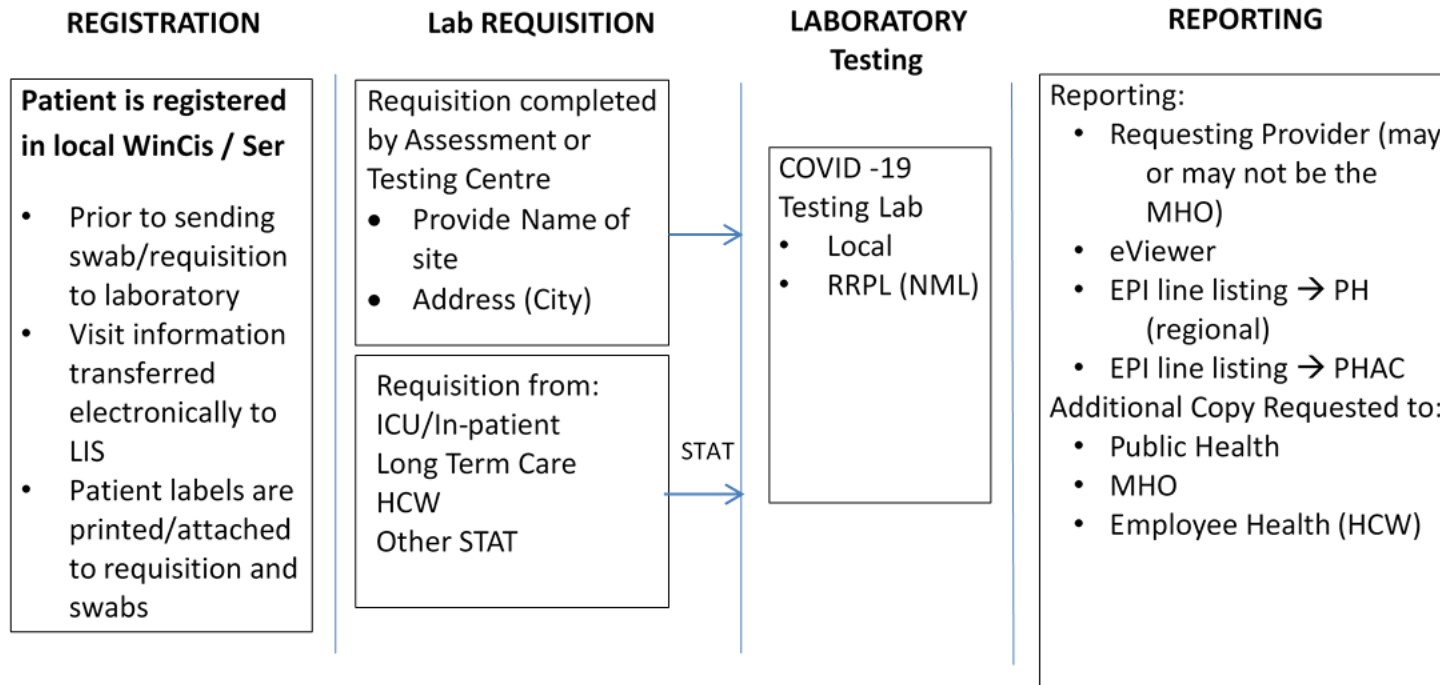
Questions and Feedback

As we work to improve the patient result reporting, we need your feedback to make further improvements. Please note that our team has worked very hard to implement this change based on the known current needs and feedback, with the goal of improving patient reporting for you. Any questions or feedback can be sent to Nicole Cox at Nicole.Cox@saskhealthauthority.ca.

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Apply WinCis/Ser Patient Label to Requisition:

- Indicate STAT (for ICU/Acute In-patient LTC, HCW)
- Indicate Address/City of Assessment or Testing Centre (Do Not Use Code)

If copies are required:

- Indicate Copy to Employee Health Services (City/Hospital) for HCW
- Indicate Copy to Public Health (City – former RHA) report
- Indicate Copy to MHO (Full Name) if MHO is not the requesting provider

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